



SENIOR PROJECT MANAGER

SUMMARY

Certified PMP professional with significant experience creating and managing Program/Project Management Offices, establishing effective program communications, and building infrastructure and application development teams using industry best practices.

Builds and forges working relationships between IT and business to manage client expectations. Effectively manages complex business and technology projects by setting standards of excellence and quality, creating and managing to a Master Project Schedule and building, managing and motivating project teams.

Holds a proven track record of planning, scheduling and delivering projects on time and within budget. Expertly utilizes PMI's PMBOK, EVM (Earned Value Management) cost control methodologies, ISO 9000 Quality and CMMI-SE/SW Maturity Level 3 & 4 process areas as well as CEO Executive Board's CIO and PMO best practices.

SKILLS & PROFESSIONAL DEVELOPMENT

- PMI, ISO QA/QC/Risk Management & Audits
- Traditional and Lean/Agile SDLC Methodologies
- CMMI, ITIL, and CobIT Best Practices
- PMP certified
- MS Project 200x, MS Office, Visio, Access
- Master's Certificate, Program Management (George Washington University)
- Scheduling and Cost Control; Earned Value Management
- Rollout planning; executive presentations
- Development of change management and communications plans
- Proposal writing and overall bid management
- Published author with excellent oral and written communication skills
- Systems Integration Project Management
- Negotiation Skills
- PMO Webinars
- Quality Assurance
- Rapid Recovery methodologies and approaches



EMPLOYMENT HISTORY

CONSULTANT

2005 – Present

Held senior level consultant positions performing work as follows:

Designed and delivered In-Memory Business Intelligence solutions to integrate SQL, Great Plains, and other databases for the District of Columbia Police Department.

Built PMO and Centers of Excellence in support of the CTO's business imperatives at T. Rowe Price. Aligned IT organization with business units in support of 26 project managers leading projects from 9 to 18 months in duration. Drove performance in six critical areas: IT governance, IT strategy and architecture, Software application delivery, Financial management, Operations, and Human Resources. Created and managed master project schedule as well as the IT transformation communication plan. Evaluated the outcomes of Lean/Agile SDLC and made recommendations for adoption.

Drafted charter, requirements, and project plan to create PMO for Prince George's County (Maryland) Public School District to install student information system in the county (18th largest in U.S.). Served as program manager for the PMO.

Developed task order bid responses for Lockheed Martin Information Technology in support of the Department of Defense, Pentagon Force Protection Agency, including designing Life Safety Force Protection architecture and enterprise operations approach.

Worked with senior IT and business staff to define what Service Oriented Architecture (SOA) should mean within the organization and determined the value and practicality of pursuing SOA opportunities.

HEWLETT PACKARD COMPANY

1999 – 2003

Senior Program Manager

Used PMBOK and CMMI-SE/SW processes to manage day-to-day project tasks, problem resolution, and changes in scope on large contract with New York City Police Department (NYPD) in support of enhanced 911 (e911) Computer Aided Dispatch System. Contract was valued at greater than \$47 million. Recruited project delivery team and worked closely with client to develop and negotiate the final requirements specification. Developed and utilized influence techniques to manage politics and communications between multiple NYPD offices with differing agendas. Managed 40 person staff as well as 5 subcontractors to develop design specification, set standards, and produce ISO-compliant Quality Plan, Acceptance Test Plan and Risk Management Plans. Established program governance to meet the needs of numerous organizational departments within the NYPD.

For additional information, please call: 410.480.7160
AVeT, Inc.



Directed rapid recovery of a troubled Y2K project for the New York City Department of Correction (NYCDOC). Project incorporated 22 sites and 2 data centers. Managed 20 person team to successfully turnaround the project which was in danger of not meeting the Mayor's city-wide goal for readiness. Exerted maximum effort to create an achievable schedule to test and remediate the Department's mainframes, servers, LAN/WAN, desktops, and application infrastructure for 1500 high profile users. Resulted in NYCDOC being one of the first city agencies to meet the Mayor's goal.

Conducted Total Cost of Ownership study for the Port Authority of New York and New Jersey. Developed Windows 2000 Professional rollout for more than 25 business units. Created master images for rollout to 5,000 Dell clients. As a result of proven performance, was awarded project to test more than thirty-five applications for W2K compatibility and readiness.

SYSTEM AND COMPUTER TECHNOLOGY CORPORATION (SCT)

1995 – 1998

Senior Director, New Product and Service Development

Web and Imaging Product Manager

Used CMMI-SW model to manage Web and Document Imaging/Workflow products in support of a student, HR, financial aid, finance, and alumni development administrative system. Responsible for scope, development, third party relationships, pricing, collateral, training, promotion, and support services.

Designed business process model, developed Knowledge Content Management System. Led cross-functional teams defining workflows and business practices to drive new process-oriented architecture for SCT's strategic BANNER2000 product set.

Directed market research and design team activities. Created business plans that included financials, ROI, market sizing, pricing, and competitive positioning to develop, implement and roll-out a new, strategic distance education product.

DIGITAL EQUIPMENT CORPORATION

1985 – 1994

Project Manager, Engagement Manager

Managed 20 person practice, creating business and engagement model to deliver competitive migration and re-engineering services. Personally designed and implemented projects to:

- automate sale and scheduling of commercial radio/TV broadcast time
- migrate service bureau city management application to client/server
- manage software, infrastructure and LAN/WAN projects

Representative efforts include the design and implementation of a 10+ office and industrial LAN and the quality management of approximately \$4.5 million of site services (outsourced) for data processing operations.



TECHNOLOGIES

- MS Project 200x, MS Office, Visio, Access
- Windows 2000 Clustered Server, WXP
- Professional, SQL Server 2000
- Traditional and Lean/Agile SDLC Methodologies
- QlikTech Business Intelligence Products
- Service Oriented Architecture (SOA)
- HP ProLiant Servers, Himalaya (formerly Tandem Nonstop)
- Storage Works SAN
- Oracle 9i
- Cisco LAN/WAN
- Architectural design for “Five 9’s” (99.999%) high availability, fault tolerant systems
- Disaster recovery

EDUCATION

University of Maryland, College Park, MD
B.S., Mechanical Engineering, Magna Cum Laude

MILITARY SERVICE

U.S. Marine Corps